

SECTION 2.

CMS-1500 CLAIM FILING INSTRUCTIONS

The CMS-1500 claim form should be legibly printed by hand or electronically. It may be duplicated if the copy is legible. Medicaid paper claims should be mailed to:

Verizon Information Technologies
P.O. Box 5600
Jefferson City, MO 65102

Information about ordering claim forms and provider labels is in Section 3 of the Medicaid *Providers Manual* available at www.dss.mo.gov/dms.

NOTE: An asterisk (*) beside field numbers indicates required fields. These fields must be completed or the claim is denied. All other fields should be completed as applicable. Two asterisks (**) beside the field number indicates a field is required in specific situations.

Field number and name

Instructions for completion

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|--|---|
| 1.* Type of Health Insurance Coverage | Show the type of health insurance coverage applicable to this claim by checking the appropriate box. For example, if a Medicare claim is being filed, check the Medicare box, if a Medicaid claim is being filed, check the Medicaid box and if the patient has both Medicare and Medicaid, check both boxes. |
| 1a.* Insured's I.D. | Enter the patient's eight-digit Medicaid or MC+ ID number (DCN) as shown on the patient's ID card. |
| 2.* Patient's Name | Enter last name, first name, middle initial <i>in this order</i> as it appears on the ID card. |
| 3. Patient's Birth Date
Sex | Enter month, day, and year of birth.
Mark appropriate box. |
| 4.** Insured's Name | If there is individual or group insurance besides Medicaid, enter the name of the primary policyholder. If this field is completed, also complete fields 6, 7, 11, and 13. If no private insurance is involved, leave blank. |
| 5. Patient's Address | Enter address and telephone number if available. |

- 6.** Patient's Relationship to Insured Mark appropriate box if there is other insurance. If no private insurance is involved, leave blank.
- 7.** Insured's Address Enter the primary policyholder's address; enter policy-holder's telephone number, if available. If no private insurance is involved, leave blank.
8. Patient Status Not required.
- 9.** Other Insured's Name If there is other insurance coverage in addition to the primary policy, enter the secondary policyholder's name. If no private insurance is involved, leave blank. (See Note)(1)
- 9a.** Other Insured's Policy or Group Number Enter the secondary policyholder's Insurance policy number or group number, if the insurance is through a group such as an employer, union, etc. If no private insurance is involved, leave blank. (See Note)(1)
- 9b.** Other Insured's Date of Birth Enter the secondary policyholder's date of birth and mark the appropriate box reflecting the sex of the secondary policyholder. If no private insurance is involved, leave blank. (See Note)(1)
- 9c.** Employer's Name Enter the secondary policyholder's employer name. If no private insurance is involved, leave blank. (See Note)(1)
- 9d.** Insurance Plan Enter the secondary policyholder's insurance plan name. If no private insurance is involved, leave blank.
- If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. (See Note)(1)*
- 10a.-10c.** Is Condition Related to: If services on the claim are related to patient's employment, an auto accident or other accident, mark the appropriate box. *If the*

services are not related to an accident, leave blank. (See Note)(1)

10d. Reserved for Local Use

May be used for comments/descriptions.

11.** Insured's Policy or
Group Number

Enter the primary policyholder's insurance policy number or group number, if the insurance is through a group, such as an employer, union, etc. If no private insurance is involved, leave blank. (See Note)(1)

11a.** Insured's Date of Birth

Enter primary policyholder's date of birth and mark the appropriate box reflecting the sex of the primary policyholder. If no private insurance is involved, leave blank. (See Note)(1)

11b.** Employer's Name

Enter the primary policyholder's employer name. If no private insurance is involved, leave blank. (See Note)(1)

11c.** Insurance Plan Name

Enter the primary policyholder's insurance plan name.

If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. (See Note)(1)

11d.** Other Health Plan

Indicate whether the patient has a secondary health insurance plan. If so, complete fields 9-9d with the secondary insurance information. (See Note)(1)

12. Patient's Signature

Leave blank.

13. Insured's Signature

This field should be completed only when the patient has another health insurance policy. Obtain the policyholder's or authorized person's signature for assignment of benefits. The signature is necessary to ensure the insurance plan pays any benefits directly to the provider of Medicaid. Payment may otherwise be issued to the policyholder requiring the provider to collect insurance benefits from the policyholder.

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|-------|--|---|
| 14. | Date of Current Illness, Injury or Pregnancy | Leave blank |
| 15. | Date Same/Similar Illness | Leave blank. |
| 16. | Dates Patient Unable to Work | Leave blank. |
| 17. | Name of Referring Physician or Other Source | Leave blank |
| 17a | I.D. Number of Referring Physician | Leave blank |
| 18.** | Hospitalization Dates | If the services on the claim were provided in an in-patient hospital setting, enter the admit and discharge dates. If the patient is still in the hospital at the time of filing, write "still" in the discharge date field or show the last date of in-patient service that is being billed in field 24a. This field is required when the service is performed on an in-patient basis. |
| 19. | Reserved for Local Use | Providers may use this field for additional remarks/descriptions. |
| 20. | Lab Work Performed Outside Office | Leave blank |
| 21.* | Diagnosis | Enter the complete ICD-9-CM diagnosis code(s). Enter the primary diagnosis as No. 1, the secondary diagnosis as No. 2, etc. |
| 22.** | Medicaid Resubmission | For timely filing purposes, if this is a resubmitted claim, enter the Internal Control Number (ICN) of the previous related claim or attach a copy of the original Remittance Advice indicating the claim was initially submitted timely. |
| 23. | Prior Authorization Number | Leave blank. |
| 24a.* | Date of Service | Enter the date of service under "from" in month/day/year format, using a six-digit format. All line items must have a from date. |

	A "to" date of service is required when billing on a single line for subsequent physician hospital visits on consecutive days.
24b.* Place of Service	Enter the appropriate place of service code. See Section 15.10 of the Medicaid <i>Psychology/Counseling Provider Manual</i> for the list of appropriate place of service codes.
24c. Type of Service	Leave blank.
24d.* Procedure Code	Enter the appropriate CPT or HCPCS code and applicable modifier(s), if any, corresponding to the service rendered. (field 19 may be used for remarks or descriptions.)
24e.* Diagnosis Code	Enter 1, 2, 3, 4 or the actual diagnosis code(s) from field 21.
24f.* Charges	Enter the provider's usual and customary charge for each line item. This should be the total charge if days or units are shown.
24g.* Days or Units	Enter the number of days or units of service provided for each detail line. The system automatically plugs a "1" if the field is left blank.
24h.** EPSDT/Family Planning	If the service is an EPSDT/HCY screening service or referral, enter "E." If the service is family planning related, enter "FP." If the service is both an EPSDT/HCY and Family Planning service enter "B."
24i. Emergency	Leave blank.
24j. COB	Leave blank.
24k. Performing Provider Number	Leave blank.
25. SS#/Fed. Tax ID	Leave blank.
26. Patient Account Number	For the provider's own information, a maximum of 12 alpha and/or numeric characters may be entered here.
27. Assignment	Not required on Medicaid claims.

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|-------|--------------------------------|---|
| 28.* | Total Charge | Enter the sum of the line item charges. |
| 29.** | Amount Paid | Enter the total amount received by all other insurance resources. Previous Medicaid payments, Medicare payments, cost sharing and co-pay amounts are not to be entered in this field. |
| 30. | Balance Due | Enter the difference between the total charge (field 28) and the insurance amount paid (field 29). |
| 31. | Provider Signature | Not required. |
| 32.** | Name and Address of Facility | If the services were rendered in a facility other than the home or office, enter the name and location of the facility.

This field is required when the place of service is other than home or office. |
| 33.* | Provider Name/ Number /Address | Affix the provider label or write or type the information exactly as it appears on the label. |
- * These fields are mandatory on all CMS-1500 claim form.
- ** These fields are mandatory only in specific situations, as described.
- (1) NOTE: This field is for private insurance information only. If no private insurance is involved **leave blank**. If Medicare, Medicaid, employers name or other information appears in this field, the claim will deny. See Section 5 of the Medicaid *Provider's Manual* for further TPL (Third Party Liability) information.

PLEASE
DO NOT
STAPLE
IN THIS
AREA

APPROVED CARD-HOLDERS

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PATIENT AND INFLIB INFORMATION

PHYSICIAN OR CLIPPER INFORMATION

HEALTH CLAIM FORM																			
<div style="display: flex; justify-content: space-between;"> <div> <p>1. MEDICARE MEDICAID CHAMPUS CHAMPVA GROUP HEALTH PLAN (SSN or ID) FECA (SSN) OTHER</p> <p>(Medicare #) (Medicaid #) (Sponsor's SSN) (VA File #) (SSN) (SSN) (ID)</p> </div> <div> <p>13. INSURED'S ID NUMBER (FOR PROGRAM IN ITEM 1)</p> </div> </div>																			
<p>2. PATIENT'S NAME (Last Name, First Name, Middle Initial)</p>					<p>5. PATIENT'S BIRTH DATE MM / DD / YY SEX M <input type="checkbox"/> F <input type="checkbox"/></p>		<p>4. INSURED'S NAME (Last Name, First Name, Middle Initial)</p>												
<p>3. PATIENT'S ADDRESS (No., Street)</p>					<p>6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/></p>		<p>7. INSURED'S ADDRESS (No., Street)</p>												
<p>CITY</p>		<p>STATE</p>			<p>8. PATIENT STATUS Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/></p>		<p>CITY</p>		<p>STATE</p>										
<p>ZIP CODE</p>		<p>TELEPHONE (Include Area Code)</p>			<p>Employed <input type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time <input type="checkbox"/> Student <input type="checkbox"/></p>		<p>ZIP CODE</p>		<p>TELEPHONE (INCLUDE AREA CODE)</p>										
<p>9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)</p>					<p>10. IS PATIENT'S CONDITION RELATED TO:</p>					<p>11. INSURED'S POLICY GROUP OR FECA NUMBER</p>									
<p>10. OTHER INSURED'S POLICY OR GROUP NUMBER</p>					<p>a. EMPLOYMENT (CURRENT OR PREVIOUS) YES <input type="checkbox"/> NO <input type="checkbox"/></p>					<p>a. INSURED'S DATE OF BIRTH MM / DD / YY SEX M <input type="checkbox"/> F <input type="checkbox"/></p>									
<p>b. OTHER INSURED'S DATE OF BIRTH MM / DD / YY SEX M <input type="checkbox"/> F <input type="checkbox"/></p>					<p>b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) _____</p>					<p>b. EMPLOYER'S NAME OR SCHOOL NAME</p>									
<p>c. EMPLOYER'S NAME OR SCHOOL NAME</p>					<p>c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/></p>					<p>c. INSURANCE PLAN NAME OR PROGRAM NAME</p>									
<p>d. INSURANCE PLAN NAME OR PROGRAM NAME</p>					<p>10d. RESERVED FOR LOCAL USE</p>					<p>d. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input type="checkbox"/> If yes, return to and complete item 9 a-d.</p>									
<p>READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.</p>										<p>13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE (I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.)</p>									
<p>SIGNED _____ DATE _____</p>					<p>SIGNED _____ DATE _____</p>					<p>16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM / DD / YY TO MM / DD / YY</p>									
<p>14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) MM / DD / YY</p>					<p>15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS, GIVE FIRST DATE MM / DD / YY</p>					<p>17. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM / DD / YY TO MM / DD / YY</p>									
<p>17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE</p>					<p>13a. ID NUMBER OF REFERRING PHYSICIAN</p>					<p>20. OUTSIDE LAB? \$ CHARGES YES <input type="checkbox"/> NO <input type="checkbox"/></p>									
<p>19. RESERVED FOR LOCAL USE</p>					<p>21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (RELATE ITEMS 1, 2, 3 OR 4 TO ITEM 24B BY LINE)</p>					<p>22. MEDICAD RESUBMISSION CODE ORIGINAL REF. NO.</p>									
<p>1. _____</p>					<p>3. _____</p>					<p>23. PRIOR AUTHORIZATION NUMBER</p>									
<p>2. _____</p>					<p>4. _____</p>					<p>24. TABLE</p>									
<p>24. TABLE</p>					<p>25. PATIENT'S ACCOUNT NO.</p>					<p>26. TOTAL CHARGE \$</p>									
<p>25. PATIENT'S ACCOUNT NO.</p>					<p>27. ACCEPT ASSIGNMENT? (For govt. claims, see back) YES <input type="checkbox"/> NO <input type="checkbox"/></p>					<p>28. AMOUNT PAID \$</p>									
<p>26. TOTAL CHARGE \$</p>					<p>29. BALANCE DUE \$</p>					<p>30. SIGNATURE OF PHYSICIAN OR SUPPLIER (I certify that the statements on the reverse apply to this bill and are made a part thereof.)</p>									
<p>27. ACCEPT ASSIGNMENT? (For govt. claims, see back) YES <input type="checkbox"/> NO <input type="checkbox"/></p>					<p>31. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)</p>					<p>32. PHYSICIAN'S SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE #</p>									
<p>28. AMOUNT PAID \$</p>					<p>33. SIGNATURE OF PHYSICIAN OR SUPPLIER</p>					<p>34. DATE</p>									
<p>29. BALANCE DUE \$</p>					<p>35. APPROVED BY AMA COUNCIL, ON MEDICAL SERVICES 8/96</p>					<p>36. PLEASE PRINT OR TYPE</p>									
<p>30. SIGNATURE OF PHYSICIAN OR SUPPLIER</p>					<p>37. FORM HCFA-1500 (12-90) FORM 09/93-1500 FORM 8/98-1500</p>					<p>38. FORM 8/98-1500</p>									